



AIRKINGS
TRAMPOLINE PARK



**KEEP SAFE
DISTANCE**



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**WASH YOUR HANDS
REGULARLY**



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Scunthorpe, here's what's new, these few changes will allow us all to stay safe and enjoy Air Kings:

- **Online bookings are strongly encouraged.**
- **Limited spaces to enable Social Distancing.**
- **Enhanced cleaning procedures.**
- **Dedicated Clean Team to keep touch points safe.**
- **Safety video MUST be watched prior to visiting the Park.**
- **Valuables to be left at home.**
- **Hand wash and sanitise regularly throughout your time in the Park.**
- **Leave promptly after your session.**
- **Follow advice from Staff members to keep everyone safe.**
- **If you feel unwell or show signs relating to COVID please do not attend our Park, contact Staff to discuss options.**
- **Any bouncer under 8yrs old must be accompanied by a paying adult.**
- **Times and schedules are subject to change without prior notice.**

HAVE FUN, STAY SAFE

Important Customer Information:

Air Klings has and always will have Customer and Staff safety at the forefront. We are dedicated to providing a safe environment for everyone. This is a new journey for us all and a new way of enjoying our Park, thankfully with the processes we already had in place the transition to Covid compliant won't be too difficult. As we learn and adapt we may change some systems and fine tune operations so follow us on Social media to be kept up to date with any new changes.

We have adapted our Park rules and how we operate each session, reducing capacity to ensure Social Distancing measures can be met with extra rigorous cleaning of touch points, cleaning will be continuous, if you see an area that needs our attention simply inform a Staff member.

Pre booking of your session is strongly recommended and you MUST watch the safety video prior to attending our Park. This is emailed automatically when bookings are completed.

To ensure Social distancing measures can be adhered to any bouncer under eight years old must have a paying adult supervising them at all times on the equipment. Supervising adults are anyone 18+ and they can supervise two under 8's.

Visiting our Park:

Prior to visiting our Park if you or any of your party have shown signs of Covid 19 symptoms you must NOT attend the Park. Please contact us to discuss a return voucher. At the point of booking you will be asked to confirm you and your party are Covid free. You are strongly advised to book online, this will ensure you secure a slot due to reduced capacity. Anyone using the equipment MUST watch the Safety video prior to attending the Park. Please ensure all persons using the equipment have signed a waiver prior to attending the Park. Leave all valuables at home.

Queueing:

Please allow for extra time due to queueing, no one likes a queue but it's become the new norm for now.

Parking:

Parking is on site and is free, spaces are limited so it is advised to attend 15 minutes prior to your session start, this will allow for extra time when being booked in.

Reception:

You will be guided by Staff into a designated area to be booked in, have your booking ID to hand to speed up the process. There will be hand sanitiser stations throughout our Park and we request you use them frequently. Wristbands will be handed to you rather than being put on by our staff. Once booked in you will be directed to the area near the stairs, we will operate a one way system of entry via the stairs and exit via the ramp.

Activities:

To reduce the risk of transmission to customers and Staff certain activities may be out of use, these may be subject to change but will always be as a result of keeping everyone safe.

Supervision and spectators:

To enable everyone to enjoy our park safely we kindly ask you to adhere to our Supervision and Spectator guidelines below:
Under 8yrs require paying Adult supervision at all times 8-13 require one Adult to be on site throughout their visit. (spectator).
14+ no supervision on site required.

End of session:

To ensure the next group can enter without delay we kindly ask you to leave promptly following the end of your session, taking all your belongings with you. This will ensure we reduce the risk of transmission with each new session.

Food and Drink:

We will be operating a limited menu, please follow the guidance from our cafe team as to what is available during your visit:

Handling of money:

Both cash and card will be accepted at the Park.

Gloves and Face coverings:

Our Staff will wear a face covering whilst on duty in the Park, Following advice from the WHO it is recommended not to wear gloves as this can aid in the risk of transmission, therefore our Staff will not be wearing gloves whilst on duty but will be adhering to stringent handwashing procedures.

Temperatures on arrival:

All staff and customers will be temperature checked on arrival, if you have a temperature higher than 37.8 degrees celsius you will be asked to not enter the Park along with any of your group from the same household. Vouchers will be issued to return when safe to do so.

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